

Duplin County Water Department News



Changes in the deposit

Effective March 1st, the deposit amount has increased from \$50.00 to \$100.00 on all **new** customers. Please be aware that your deposit is refundable when you close your account.

If service is interrupted for non-payment you will be responsible for bringing your current deposit to the new rate of \$100.00. You will also have a \$40.00 service fee that is non-refundable and must pay the total amount owed on the account. Bills are due on the 28th of every month. If you have a past due bill that is not paid by the 10th of the following month your account will be subject to disconnect.

Failure to receive your bill in the mail does not relieve you of the responsibility to make your payment on time. If you don't receive your bill, please feel free to call our office and we will give you the information you need.



Be Water Smart in your home

Insulate your water pipes.

Repair dripping faucets by replacing the washers.

If the toilet-handle frequently sticks in the flush position, letting water run constantly, **replace or adjust it.**

Make sure your home is leak-free. How to tell? Check your water meter a few hours before and after during a span of time when you are certain that no water is being used. If the meter reading changed, you know you have a leak!



Spring is here

Tampering with hydrants and using the water with-out contacting the Duplin County Water Department is a **Federal Offence.**

Water from the hydrants is treated and is the same cost as the water that goes into your home, if you witness anyone tampering with county hydrants; please report them to our office.